



# Missouri Department of Mental Health Office of Deaf Services Deaf Services Advocates Training Agenda

## 9:30 - 10:00 AM – Introductions and Q/A from Pre-Training

- Introductions
- DMH Deaf Services Training Review and Q/A
- MN-DHHS Working with People with Hearing Loss Training Review and Q/A

## 10:00 - 11:00 AM – Introduction to Hearing Loss and Assistive Technologies

- Incidence, Types, and Causes of Hearing Loss
- Essential Audiology
- Hearing Aids and Cochlear Implants

## 11:00 - 12:45 AM – Introduction to Deaf Education

- Early Detection and Early Intervention Programs
- Placement and Education Options
- Approaches to Language and Communication
- Lunch/Video: *What the Eyes Reveal About the Brain: Advances in Human Language Acquisition*

## 12:45 - 1:00 PM – Ethics: Scope of Practice and Cultural Competence

## 1:00 - 2:00 PM – The Legal Basis for Accessible Services

- Americans with Disabilities Act, Titles II and III
- Rehabilitation Act, Section 504
- Civil Rights Act, Title VI
- Missouri Human Rights Act
- Case Law: Tugg v Towey; Bailey v Sawyer; Belton v Schelp; etc.
- DBH Contracts
- Providing Auxiliary Aids and Services
- Modifying Policies Practices and Procedures
- The Deaf services parity gap

## 2:00 - 2:30 PM – The DMH Deaf Services System

- Culturally and Linguistically Affirmative Care: DMH's Specialized Service Delivery Options for Deaf and Hard of Hearing Consumers
- Culturally Appropriate and Linguistically Accessible Care: Requirements for all CMHCs and ADA Providers

## 2:30 - 3:00 PM – Introduction to Advocacy

## 3:00 - 4:00 PM – Model Training: *Meeting the Service Needs of Deaf and Hard of Hearing Consumers*

## 4:00 - 4:30 PM – Ongoing Supports for Deaf Services Advocates and Final Q/A